



Save Time by Implementing Field Management Software

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Feel like you never have time to get ahead? Like maybe if there were five more hours in a day, you could stay active by connecting with customers on social media, taking part in community events, and finally leveling up your marketing efforts?

Running a service repair business means being able to meet last-minute and emergency requests, which means “finding” time for everything you need to do every day feels impossible. [Field service management](#) is sucking up too much of your work hours, probably because it’s still mostly manual—or you’re using more than two systems.

Save time by simplifying your operations with [field service management software](#). It’s no longer something available to only enterprise-level companies. These days, there are affordable subscription services for [service repair businesses](#) of all sizes.

Big things that will help you save time:

- 1 Gain visibility into the field with **GPS fleet tracking**
- 2 Keep your job and customer **data all in one place**
- 3 Simplify time tracking with **automation**
- 4 Expedite payments with an **all-in-one payment processing platform**



1

SaaS Gives You Total Field Visibility— No Matter Where You Are

How many times have you wished you could snap your fingers and know exactly where all of your field techs are? You need to send the closest technician to a last-minute call, but it takes 30 minutes just to figure out who is the closest. This is where cloud-stored data becomes your BFF.

Field service management software uses your data to save you time—and yes, that really means **all** of your data. If your data is spread across 3-4 different systems, the right field service management software as a service (SaaS) brings it all together to give you insight you never had before, like knowing exactly where your field technicians are.

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But field service software that includes GPS fleet tracking empowers you with real-time data and location tracking of everyone you have in the field. Being aware and informed all the time is great—being aware and informed even when you’re at the dog park or at a ball game is even better.

The best field service SaaS include mobile apps to give you visibility, whether you’re at the office or not. But it’s not just about saving time. The time saving has some pretty great fringe benefits. [GPS fleet tracking](#) also brings:



Improved customer satisfaction



[Improved driver behaviors](#)



Reduced fuel costs



Reduced insurance premiums

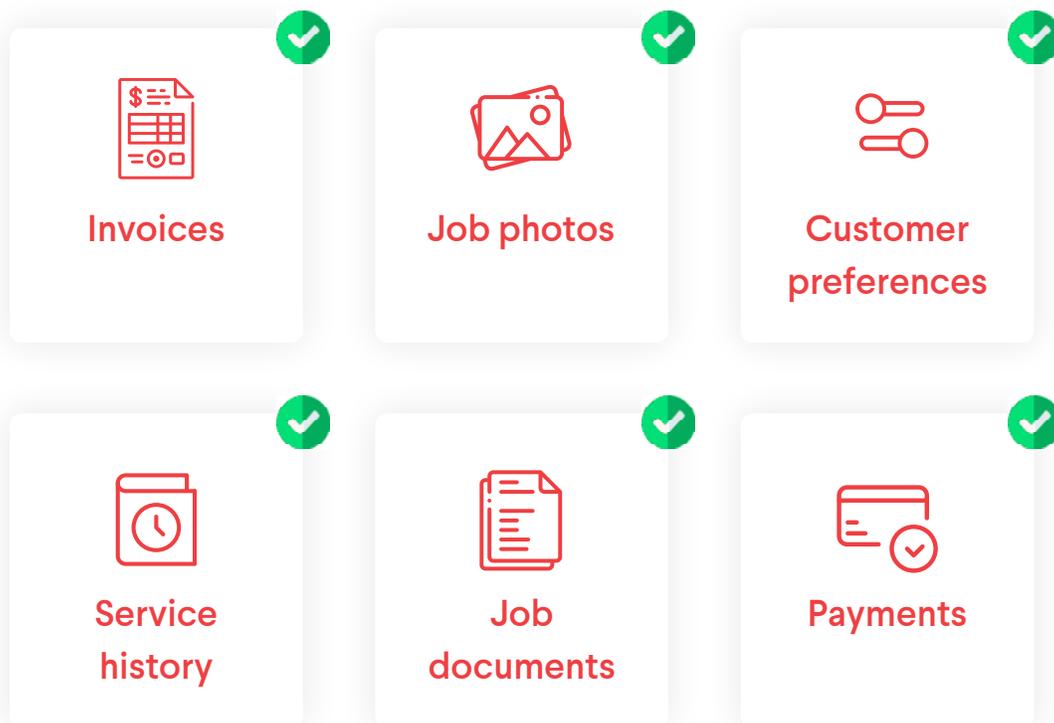
2

Keep Field Service Management Info and Documents in the Cloud

There's all this talk about how we're in a paperless world, yet you still seem to have filing cabinets full of paper. Feel familiar? You're not alone. Far too many field service businesses are dealing with too much paperwork—meaning any paperwork at all.

Top field service management software lets you digitally store customer management information in the cloud, keeping all information that you need in one place. Your business really, truly can [go totally digital, which means totally paperless.](#)

Use your field service management software as a cloud-based hub for all your digitized information, including:



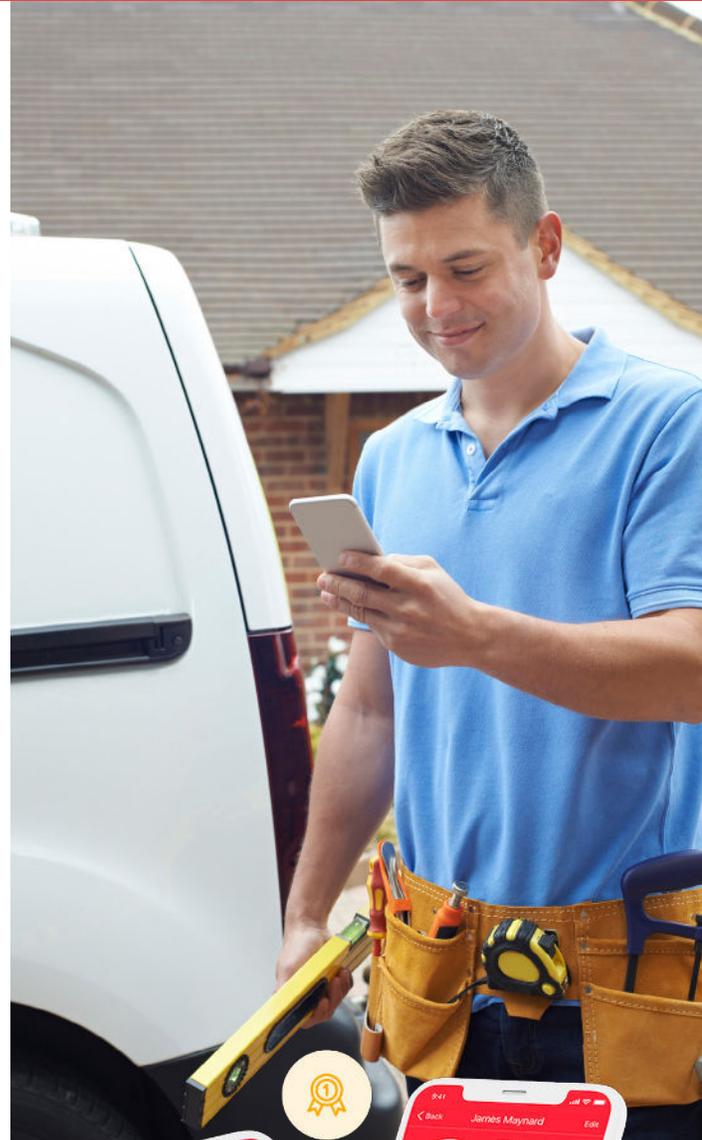
3

Simplify Time Tracking: Harness the Power of Field Service Management SaaS

Who loves tracking and monitoring employee and contractor hours? Anyone? Bueller? *Bueller?*

Ironically, time tracking is time-consuming. Nobody likes to track their time, and nobody enjoys keeping track of the tracking—it can be an aggravating cycle that repeats itself and never gives you real data. Without having your automated data that's easy to sort and view, you'll never figure out what's going wrong or why time tracking is always incomplete.

Ironically, time tracking is time-consuming.



The best way to get the most accurate view of how everyone spends their time is by using the [automated time tracking](#) included in your field service management software solution. Manual time tracking makes it almost impossible to know if employees are over- or under-tracking. Automation makes it easier for the field, the office, and management.

Choose your field service management SaaS wisely, and make sure it keeps track of:

- ✔ Office staff work hours
- ✔ Field technicians
- ✔ Contractor work hours
- ✔ Remote workers
- ✔ Clocking in and out
- ✔ Time-based payroll reports with regular overtime pay



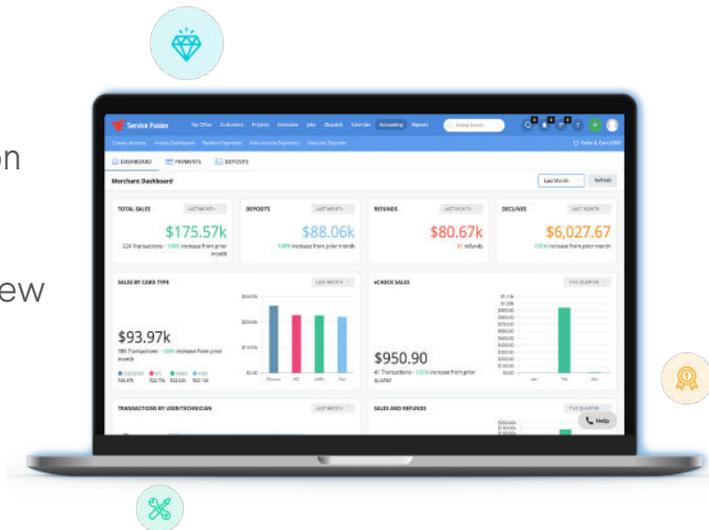
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Expedite Payments—and Make Them Easier for Everyone—with an All-in-One Payment Platform

Field service SaaS that offers an [all-in-one payment platform](#) can alleviate the stress and frustration of disparate payment systems. If you have to take a phone call to get a credit card payment, require in-person payments, or have to use manual processes to complete transactions, you're wasting time that could be spent on other business growth tasks.

Simplify operations and offer a safe, [convenient payment experience](#) for your customers. With the right field service software solution, you'll be able to:

- ✔ Offer **mobile and online** payments
- ✔ Accept **credit, debit, and ACH** payments
- ✔ Take online, over-the-phone, and in-person payments all **from the same system**
- ✔ **Effortlessly find any transaction** and review status, sale type, and payment method
- ✔ **Store customer payment information** and preferences
- ✔ Quickly download a PDF or CSV **report for your accounting needs**



Additionally, an all-in-one payment processing platform means you get paid faster, even right from the field, and you'll be able to automate billing.

Bottom line—the right all-in-one payment processing platform makes payments and billing easier for everyone.

Get the Right Field Service Software and See Game-Changing Efficiencies

If you're still using manual processes for everything, or even just some things, your service repair business isn't operating as efficiently as it could be. Think of what you could do with "extra" time—you could make your [business growth dreams a reality](#) without working extremely long hours and burning out.

Whether you've never used field service SaaS, or you're just not thrilled with your current software, shop around. And when it comes to all the perks we just talked about in this checklist? Service Fusion provides them—plus a whole lot more.





Book a free demo and see how much easier your life can get.

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